VZ-LX SERIES

24", 27", 32" and 42" PROFESSIONAL

LED CCTV MONITOR USER MANUAL

ViewZ®

www.viewzusa.com

Please read this manual thoroughly before use, and keep it handy for future reference.

CONTENTS

SAFETY INSTRUCTION

Important Safety Instruction

1. Read all warnings.
2. Follow all instructions to ensure longevity of monitor.
3. Do not place the monitor near water.
4. Clean only with dry cloth.
5. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
6. Do not install near any heat sources such as radiators, heat registers,stoves, or other heat generating devices.
7. Do not override the safety purpose of the polarized or grounding-type plug.
8. A polarized plug has two blades with one wider than the other.
9. A grounding type plug has two blades and a third grounding prong.
10. The wide blade or the third prong are provided for your safety.
11. If the provided plug does not fit into your outlet, consult with electrician for replacement of the outlet.
12. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles and the point where it connects to the monitor.
13. Only use attachment/accessories specified by the manufacturer.
14. Use only with the cart, stand, tripod, bracket or table specified by the manufacturer or sold with the monitor. When a cart is used, use caution when moving the cart & monitor in combination to avoid injuries.
15. Unplug the monitor during lightning storms or when unused for long periods of time.
16. Refer all servicing to qualified service personnel. Servicing is required when the monitor has been damaged in any way.

The monitor shall not be exposed to dripping or splashing and objects containing liquids, such as vases shall be placed near the monitor.

The monitor should have ample distance (e.g. 10cm) from the wall for sufficient ventilation.

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SAFETY INSTRUCTION

Important Safety Instruction

Mark Indication and Substance

CAUTION : TO REDUCE THE RISK OF ELECTRICAL SHOCK,
DO NOT REMOVE COVER (OR BACK). NO USER
SERVICEABLE PARTS INSIDE. REFER SERVICING TO
QUALIFIED SERVICE PERSONNEL

This symbol is intended to alert the user to the presence of uninsulated & dangerous voltage within the monitor's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

This symbol is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the monitor.

⚠️ Warning

- Do not use damaged or loose cables and plug.
- Do not pull the plug out by the wire nor touch the plug with wet hands.
- Use only a properly grounded plug and receptacle.
- Do not connect too many extension cords or plugs to one outlet.
- Do not excessively bend the plug and wire.
- Do not disconnect the power cord while it's still plugged into the monitor.
- Do not place any heavy objects on the power cord. Damage to the cord may cause shock or fire.
- Never open the monitor. There are no user-serviceable parts inside and opening will void warranty.
- Removing covers may expose you to dangerous shock hazards or other risks.
- Keep any heating devices away from the power cable and monitor.
- Do not place the monitor near water.
- Do not insert objects of any kind into the monitor's open slots, as they may touch dangerous voltage points.
- Please follow the laws and regulations of your municipality to dispose the monitor properly.
- Do not use the monitor in high temperature, humid, dusty or oily areas.
- Do not install the monitor where it will be exposed to continual vibration.
- Keep the plastic packaging out of children's reach.
- If any damage is detected upon first opening the box, contact agency from which you bought the monitor directly.
- If your monitor does not operate normally – in particular, if there is any unusual sound or smell coming from the monitor – unplug it immediately and contact an authorized dealer or the service center.

SAFETY INSTRUCTION

Important Safety Instruction

⚠ Caution

- If the connector between the plug and the pin is dusty or dirty, clean it properly using a dry cloth.
- Make sure to unplug the power cord before cleaning the monitor.
- Make sure to leave a gap between monitor and wall.
- Do not drop the monitor when moving it.
- Place your monitor in a location with low humidity and a minimum dust.
- Install the monitor base on a showcase or shelf so that the end of the base does not protrude from the showcase or shelf.
- Do not place the monitor on an unstable or small surface area.
- Do not install inside a vehicle.
- Disconnect the plug from the outlet during storms or lightning or if it has not been used for a long time.
- Do not try to move the monitor by pulling on the power cord.
- Do not cover the vents on the monitor.
- When moving the monitor, turn off and unplug the power cord. Make sure that all cables, including HDMI cable and cables connected to other devices, are disconnected before moving it.
- Place the monitor out of children's reach, as they could damage it by hanging onto it.

💧 Available Temperature & Humidity

- Operating Temperature : 14°F ∼ 122°F / -10°C ∼ 50°C
- Operating Humidity : 20 ~ 70% RH

Dot Defect (dead pixel) of TFT

ViewZ monitors are manufactured using high-end semiconductor technology with precision ratings of 99.9% and above. However, it may be the case that certain RGB and white pixels seem darker (or entirely unlit i.e. black).

Modern production methods cannot guarantee an absolute fault-free monitor. To this effect, no LED manufacturer can guarantee a defect free panel. A few isolated pixel or sub-pixel faults are considered tolerable and different policies exist that govern the amount of these tolerable values.

While most pixel faults occur in isolated regions, a cluster of dead pixels or sub-pixels can sometimes form for which a separate ruling applies. A cluster is defined as an area of 5x5 pixels. ViewZ's policy on pixel failure: either as an isolated fault or in the form of a cluster is outlined on the website: www.viewzusa.com

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FCC RF INTERFERENCE STATEMENT

Note

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio, TV technician for help.
- Only shielded interface cable should be used.

Finally, any changes or modifications to the equipment by the user not expressly approved by the grantee or manufacturer could void the users authority to operate such equipment.

► DOC COMPLIANCE NOTICE
This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the radio interference regulation of Canadian Department of communications.

INSTALLATION

Installation Tools

The following tools may be required depending on your installation.

Electronic Stud Finder	Pencil	Protective Eye-wear	Level	Phillips Screwdriver
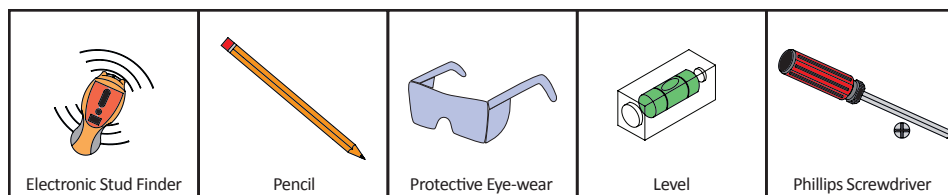
Assembly Components - provided

Your ViewZ monitor is shipped with all proper installation hardware and components. If there are parts missing and/or damaged, please stop the installation and contact ViewZ USA at (888)-998-4399.

TFT-LED Monitor (Qty 1) Monitor Stand Set (Qty 1)	110V Power Cable (Qty 1)	HDMI Cable (Qty 1)	User Manual (Qty 1) Remote Controller (Qty 1)

Mounting Option

Your ViewZ monitor is compatible with ViewZ monitor mounts. For more information, please contact ViewZ USA at (888)-998-4399.

Wall Mount

- Part # **WM50**
  - Tilting -15° ~ 0°
  - Universal Mount
  - Compatible with
    24LX, 27LX, 32LX

- Part # **WM71**
  - Tilting -15° ~ 0°
  - Universal Mount
  - Compatible with
    42LX

- Part # **AM02-A**
  - Tilting -15° ~15°
  - Swivel 180°
  - VESA 75 ~ 200
  - Compatible with
    24LX, 27LX, 32LX

Ceiling Mount

- Part # **CM-6/18**
  - VESA 75 ~ 200
  - Black / White
  - **6 ~ 18 ft**
  - Compatible with
    24LX, 27LX, 32LX

- Part # **CMKiT-02**
  - Tilting -12° ~ +5°
  - Rotation 360°
  - **35" ~ 70"**
  - Compatible with
    24LX,27LX,32LX,42LX

- Part # **CMKiT-04**
  - Tilting -12° ~ +5°
  - Universal Mount
  - **35" ~ 70"**
  - Compatible with
    42LX

CONNECT EXTERNAL EQUIPMENTS

Interface Input Ports

The following image is the description of interface input ports
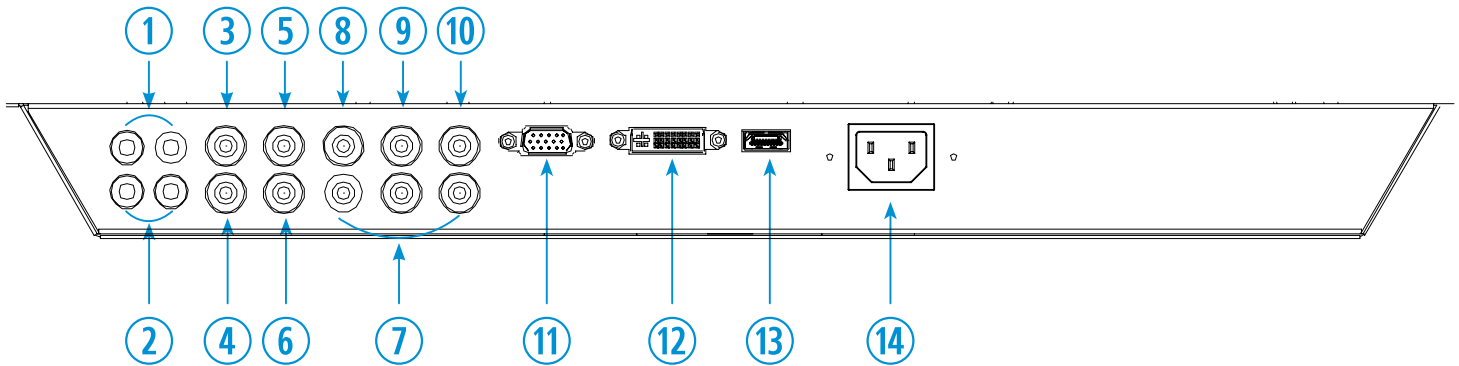
1. AV AUDIO IN (L / R)
2. YPbPr AUDIO IN (L / R)
3. AV (BNC) #1 IN
4. AV (BNC) #1 OUT
5. AV (BNC) #2 IN
6. AV (BNC) #2 OUT
7. YPbPr (BNC) IN
8. AV (BNC) #3 IN
9. AV (BNC) #4 IN
10. AV (BNC) #5 IN
11. VGA (15 Pin D-Sub) IN
12. DVI IN
13. HDMI IN
14. AC 110V IN

REMOTE FUNCTION

Remote Controller (#16)

1. Power
2. Picture
3. Freeze
4. Up
5. Left
6. Menu
7. Right
8. Down
9. Mute
10. Input
11. VGA Input Select
12. YPbPr Input Select
13. HDMI Input Select
14. AV Input Select
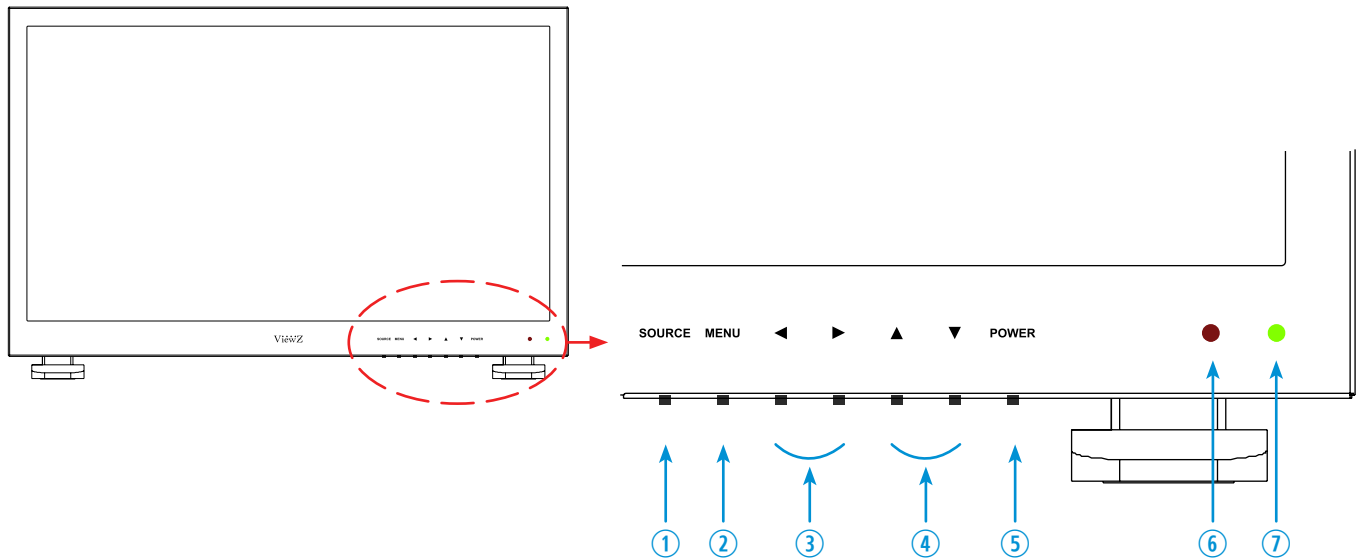15. S-Video Input Select - N / A
16. DVI Input Select

Display image, sound and custom settings can be adjusted in OSD (On Screen Display) menu by remote controller.
To adjust monitor setting value :

1. Press the **'MENU'** button to enter the OSD menu
2. Press the **'INPUT'** button to select input source
3. Press the **'FREEZE'** button to freeze current display image On / Off - only available on the remote controller
4. Press the ▲ / ▼ buttons to select the desired sub-menu. The selected submenu will be highlighted
5. Press the **'MENU'** button to enter the sub-menu for adjusting items
6. Change the value you wish to adjust by using the ◄ / ► buttons
7. Press the **'MENU'** button to confirm / exit for saving adjustment value on sub-menu
8. Without entering OSD MENU, press ◄ / ► buttons to adjust the audio volume
9. Without entering OSD MENU, press **VGA, YPbPr, HDMI, AV & DVI buttons** to select desired input source
10. Press the **'MUTE'** button to on / off audio - audio only works with VGA / AV input

CONTROL AND FUNCTION

On Monitor, Button Control

1. Source
   Select an input source
2. Menu
   Enter or exit the OSD / Select a menu on OSD
3. Left & Right ◄ (VOL) ►
   Change the value on selected menu
4. Up & Down ▲ ▼
   Switch a menu on OSD

5. Power
   Monitor power on / off
6. IR Receiver
7. LED Indicator
   Green color: monitor on
   Red color : monitor off

Monitor Button Function

All picture, sound settings and setup can be adjusted in OSD (On Screen Display) menu.

To adjust the OSD screen:

1. Press the **MENU** button to enter the **OSD MENU**
2. Press the ◄ / ► buttons to select the desired **main-MENU**. The selected **main-MENU** is highlighted
3. Press the ▲ / ▼ buttons to select the desired **sub-MENU**. The selected **sub-MENU** is highlighted
4. Change the value you wish to adjust by using the ◄ / ► buttons
5. Press the **MENU** button to confirm the adjustment on **sub-MENU**
6. Press the **MENU** button to exit the **sub-MENU** and go back to the **main-MENU**
7. Press the **MENU** button to exit the **OSD MENU**

CONTROL AND FUNCTION

Select Input Source

| VGA |
| HDMI |
| DVI |
| AV1 |
| AV2 |
| AV3 |
| AV4 |
| AV5 |
| YPBPR |

Press 'SOURCE' button on monitor or 'INPUT' button on remote controller

Press ▲ / ▼ button to change input source and then press ◄ / ► button to select input source on monitor

Press ▲ / ▼ button to change input source and then press ◄ / ► button to select input source on remote controller

Volume

VOLUME   **53**
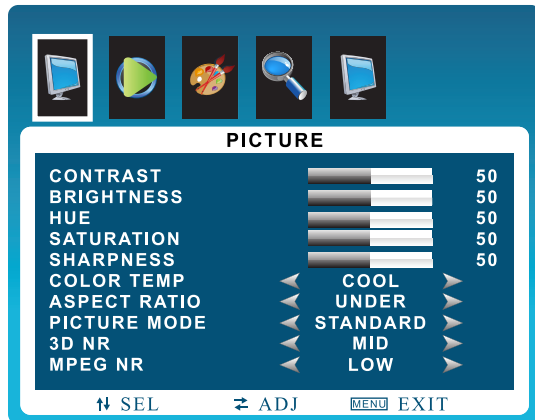
Press ◄ / ► buttons to adjust volume on monitor

Press ◄ / ► buttons to adjust volume on remote controller

Detect Source Signal Message

If you connect any input source, monitor will display current input source resolution and frequency.

CONTROL AND FUNCTION

Picture

		FUNCTION	VALUE
		FUNCTION	VALUE
BRIGHTNESS	Adjust the Brightness		0 ~ 100
CONTRAST	Adjust the contrast		0 ~ 100
HUE [1]	Adjust the hue		0 ~ 100
SATURATION	Adjust the color saturation		0 ~ 100
SHARPNESS	Adjust the sharpness		0 ~ 100
COLOR TEMP	Adjust the color setting		See table below
ASPECT RATIO	Adjust the video format		See table below
PICTURE MODE	Adjust the image color setting		See table below
3D NR	Reduce the noise		See table below
MPEG NR	Reduce the noise		See table below

PICTURE

CONTRAST		50
BRIGHTNESS		50
HUE		50
SATURATION		50
SHARPNESS		50
COLOR TEMP	◄ COOL ►
ASPECT RATIO	◄ UNDER ►
PICTURE MODE	◄ STANDARD ►
3D NR	◄ MID ►
MPEG NR	◄ LOW ►

↕ SEL   ⇄ ADJ   MENU EXIT

▲/▼ MOVE ◄/► SELECT(ADJUST) MENU RETURN

1) Only available in Composite (video) input

PICTURE MODE	
MILD	Reduce contrast and sharpness
USER	Apply user selected values - brightness, contrast, color and hue
DYNAMIC	Provide enhanced contrast and sharpness
STANDARD	Provide standard contrast and sharpness

ASPECT RATIO	
16 : 9 [1] [2] [3]	Set the image size to 16 : 9
4 : 3 [1] [2] [3]	Set the image size to 4 : 3
UNDER [2] [3]	Adjust the image size based on input resolution
ZOOM [3]	Zoom the image size as factory preset zoom level

1) VGA-input support

2) AV-input support

3) HDMI-input support

COLOR TEMP.	
WARM	Give the white color a reddish tint
NORMAL	Give the white color a neutral tint
COOL	Give the white color a blue-ish tint

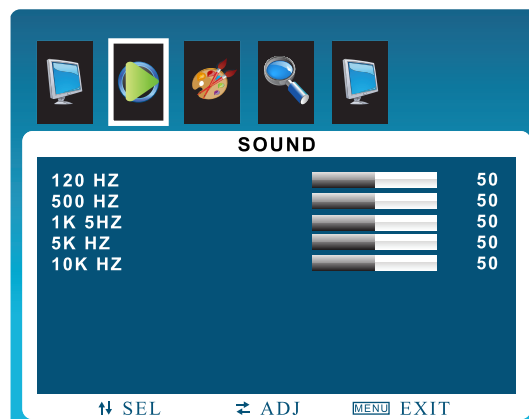| 3D NR	
OFF-LOW-MID-HIGH	Estimates the amount of noise automatically and applies suitable noise reduction processing

MPEG NR	
OFF-LOW-HIGH	Reduces noise on MPEG pictures such as mosquito-noise and block-noise

Sound

▲/▼ MOVE ◀/▶ SELECT(ADJUST) MENU RETURN

Equalizer Option Window

FUNCTION		VALUE
EQUALIZER	Adjust the balance between frequency components within an electronic signal	
	120 Hz / 500 Hz / 1K 5 Hz / 5K Hz / 10K Hz	0 ~ 100
BALANCE	Adjust the balance	-50 ~ +50
SOUND MODE	Select one of the presets	USER / MUSIC / MOVIE / STANDARD
LOUDNESS	Adjust preset sound mode	MODE 1 / MODE 2/ MODE 3 / MODE 4 / OFF
BASS	Adjust the bass level	ON /OFF / 1 - 12
MUTE	Mute the sound	ON / OFF

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CONTROL AND FUNCTION

CONTROL AND FUNCTION

System - OSD SETUP
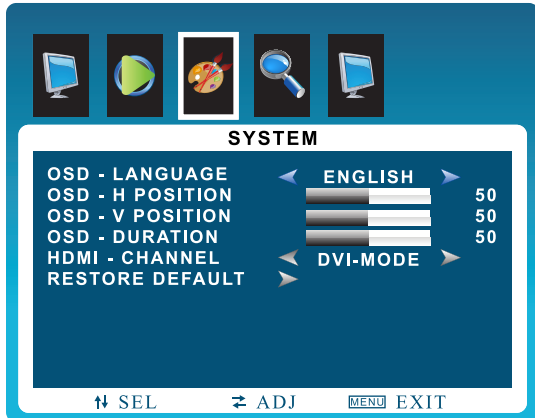
▲/▼ MOVE ◄/► SELECT(ADJUST) MENU RETURN

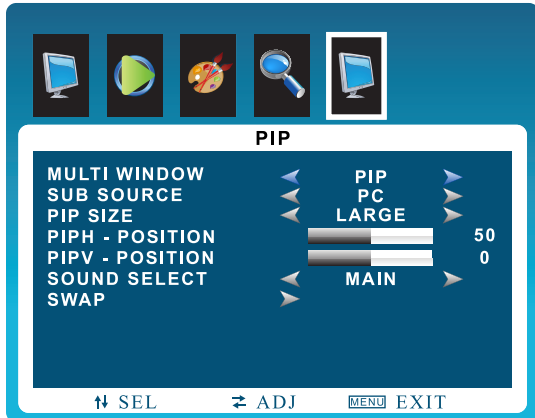|	FUNCTION	VALUE
OSD LANGUAGE	Set the language of the OSD menu	English, Spanish, French Russian, Portuguese
OSD DURATION	Set the OSD display time	0 ~ 60 sec
HDMI - CHANNEL [1]	HDMI connection to set for PC	PC MODE
	HDMI connection to set for DVD & PC	DVD MODE
	HDMI connection to set for DVI Channel	DVI MODE
RESTORE DEFAULT	Reset the monitor settings to the factory default	

1) HDMI input support

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Advance

▲/▼ MOVE ◄/► SELECT(ADJUST) MENU RETURN

	FUNCTION	VALUE
H-POSITION [1]	Adjust the horizontal picture position	1 ~ 100
V-POSITION [1]	Adjust the vertical picture position	1 ~ 100
CLOCK [1]	Adjust the number of horizontal picture elements	1 ~ 100
PHASE [1]	Adjust the vertical noise of screen image	1 ~ 100
SLEEP TIMER	Set the time interval for the sleep mode to activate	0 / 15 / 30 / 45 / 60 sec
PREVENT BURN-IN	Set periodic image retention	1 HR / 2 HR / 4 HR / TEST / OFF

1) Only available in VGA input

CONTROL AND FUNCTION

PIP / PBP

	FUNCTION	VALUE
MULTI WINDOW	Select PIP or PBP option	See table below
SUB SOURCE	Select PIP input source	See table below
PIP SIZE	Adjust PIP window size	See table below
PIP H-POSITION	Adjust PIP horizontal position	0 ~ 100
PIP V-POSITION	Adjust PIP vertical position	0 ~ 100
SOUND SELECT	Select sound source input	MAIN, SUB
SWAP	Swap the main display	

PIP

MULTI WINDOW	◄	PIP	►
SUB SOURCE	◄	PC	►
PIP SIZE	◄	LARGE	►
PIPH - POSITION			50
PIPV - POSITION			0
SOUND SELECT	◄	MAIN	►
SWAP	►		

↕ SEL   ⇄ ADJ   MENU EXIT

▲/▼ MOVE ◄/► SELECT(ADJUST) MENU RETURN

MULTI WINDOW	
OFF	PIP / PBP function off
PIP (Picture in Picture)	Separates the screen into two parts. One source device is displayed on the main screen at the same time the another source device is displayed in inset windows
PBP (Picture by Picture)	Separates the screen in half displaying output from two different source devices simultaneously on the left and right sides of the screen

SUB SOURCE	
PIP / PBP input source	DVI, YPBPR, HDMI, VGA, AV1, AV2, AV3, AV4, AV5

PIP SIZE	
SMALL, MEDIUM, LARGE	Display small, medium, large size PIP window on main display

PIP MODE					
	HDMI	DVI	VGA	AV	YPbPr
HDMI	X	X	X	O	O
DVI	X	X	X	O	O
VGA	X	X	X	O	O
AV	O	O	O	X	O
YPbPr	O	O	O	O	X

STAND GUIDE

Installing the Monitor Stand

To install the monitor stand

M6 x L40 screws for VZ-24LX, VZ-27LX, VZ-32LX & VZ-42LX
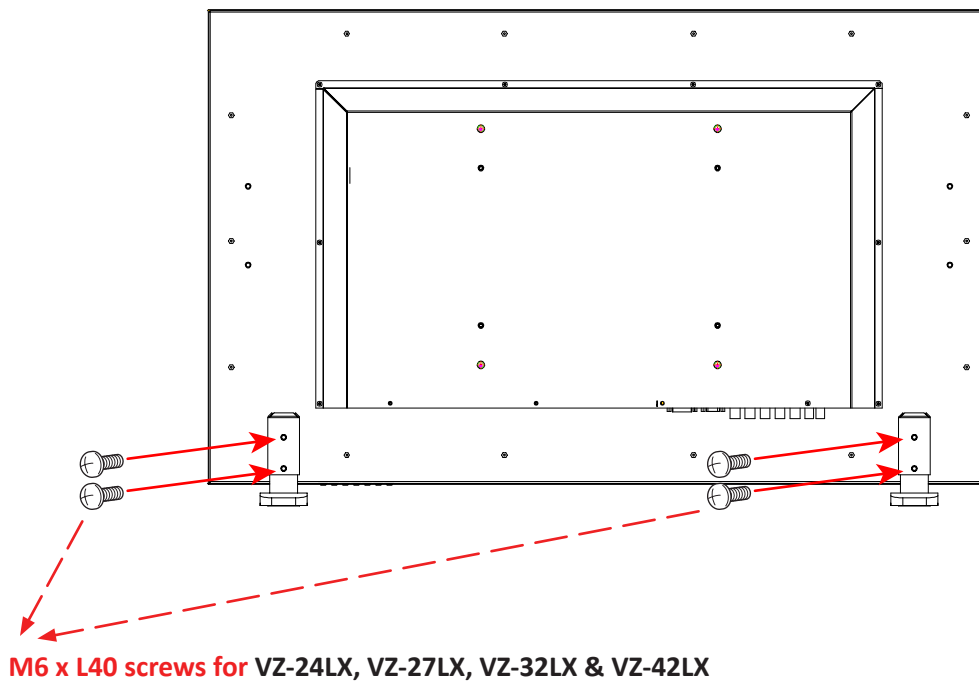
❗ Attention!
For VZ-24LX, VZ-27LX, VZ-32LX and VZ-42LX : You must use 4 * M6 x L40 screws to install the monitor stands

❗ WARNING !
If screws longer than M6 x L40 mm are used for VZ-24LX, VZ-27LX, VZ-32LX and VZ-42LX,
they may cause damage to the unit. Please use bolt of correct size and length as instructed.

⚠️ Installing Safety & Caution !
At least two people are recommended to safely install the stands.
If you use the wrong size screws, it may cause damage to the monitor.
If the monitor is damaged by using wrong size screws, ViewZ will not be held responsible.

MOUNTING GUIDE

Wall Mounting (Optional)

VZ-LX monitors are suitable for VESA wall mount (not included).

M4 x L10 screws for VZ-24LX , VZ-27LX
M6 x L8 screws for VZ-32LX
M8 x L8 screws for VZ-42LX
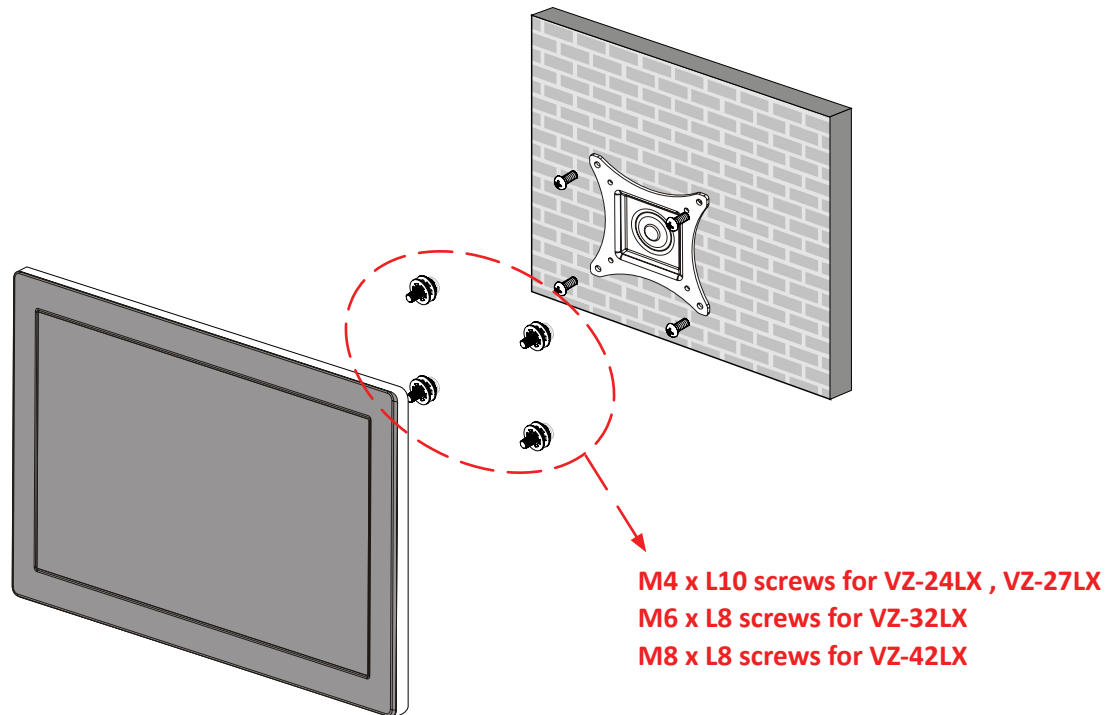
1. VZ-24LX, VZ-27LX : VESA WALL MOUNT 75mm x 75mm, 100mm x 100mm
2. VZ-32LX : VESA WALL MOUNT 200mm x 200mm
3. VZ-42LX : VESA WALL MOUNT 300mm x 300mm

❗ Attention!
VZ-24LX, VZ-27LX : You must use 4 * M4 x L10 screws to assemble this monitor and the wall mount bracket.
VZ-32LX : You must use 4 * M6 x L8 screws to assemble this monitor and the wall mount bracket.
VZ-42LX : You must use 4 * M8 x L8 screws to assemble this monitor and the wall mount bracket.

❗ WARNING !
If user uses screws longer than
M4 x L10 mm for VZ-24LX, VZ-27LX,
M6 x L8 mm for VZ-32LX,
M8 x L8 mm for VZ-42LX,
it may cause damage to the unit. Please use bolt of correct size and length as instructed.

⚠ Mounting Safety !
At least two people are recommended to safely install the mount.

SPECIFICATION

Model No.		VZ-24LX	VZ-27LX	VZ-32LX	VZ-42LX
Size & Type		24"	27"	32"	42"
LCD	Panel Type	24'' LED Backlit Monitor	27'' LED Backlit Monitor	32'' LED Backlit Monitor	42'' LED Backlit Monitor
	Pixel Pitch (mm)	0.2715 (H) x 0.2715 (V)	0.311 (H) x 0.311 (V)	0.36375 (H) x 0.36375(V)	0.4833 (H) x 0.4833 (V)
	Brightness	250 cd/m²	250 cd/m²	250 cd/m²	300 cd/m²
	Contrast Ratio	1000 : 1	1000 : 1	1200 : 1	1800 : 1
	Viewing Angle	R/L : 85°/ 85° U/D : 80°/ 80° (CR > 10)		R/L : 89°/ 89° U/D : 89°/ 89° (CR > 10)	
	Display Color	16.7 Million Colors			
	Response Time	5 ms (Gray to Gray)			
Resolution		1920 (H) x 1080 (V)			
Case Type		Black Metal			
Active Display Area (mm)		521.28 (H) x 293.22 (V)	597.6 (H) x 336.15 (V)	698.4 (H) x 392.85 (V)	954.6 (H) x 557.3 (V)
Aspect Ratio		16 : 9			
Frequency		30-80KHz(H) / 50-75Hz(V)			
Color Temperature		Warm / Normal / Cool			
Speaker		2 x 5W (8Ω)			
Operating Temperature		14°F ~ 122°F / -10°C ~ 50°C			
Operating Humidity		20 ~ 70% RH			
Weight		Net : 17.63 lb / 8.0 kg	Net : 20.65 lb / 9.37 kg	Net : 27.62 lb / 12.53 kg	Net : 34.54 lb / 15.67 kg
		Gross : 25.35 lb / 11.5 kg	Gross : 29.80 lb / 13.52 kg	Gross : 34.43 lb / 15.62 kg	Gross : 43.05 lb / 19.53 kg
INTERFACE		VIDEO #1 & #2 (2ch input 1.0 Vp-p, 75Ω terminated, 2ch loop-through out)			
		VIDEO #3, VIDEO #4, VIDEO #5, YPbPr 1, VGA (RGB-PC) 1, DVI 1, HDMI 1			
		YPbPr AUDIO INPUT / AV AUDIO INPUT / PC STEREO INPUT			
Safety & EMC Certification		CE / FCC / RoHS			
Electrical Ratings		AC 100-240V, 50/60Hz			
Power Consumption		≤ 40 W	≤ 40 W	≤ 48 W	≤ 70 W
Accessories		HDMI cable, AC 110V Power cable, User's Manual, Remote controller			

Available from A1 Security Cameras
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TROUBLESHOOTING GUIDE

- Check the following before calling for service.
- If the same problems continue after checking, contact the reseller you purchased the monitor from.

At start	We recommend that you test with different input sources when you have trouble with the current input source. If symptom persists, follow the instructions below. After following the instructions below, please contact us at 1-888-99-VIEWZ.
No image or Noise on the screen	- Make sure the cable is correctly plugged into the outlet - Make sure the power cable is correctly plugged into the monitor - Make sure the cable is correctly connected between monitor & source - Check brightness and see if brightness is set to 'Ø' - Check video source
Incorrect display or Half display	- Check your video source - Reset video source : connection, cable replacement, setting & more
Flickering and shadow image	- Check your input source setting for resolution and phase (Hz)
The audio function is not working	- Check the volume and make sure MUTE is not on - Check HDMI / Audio port cable connection
LED is flickering or no image	- Check the interface cable connection and make sure it's plugged in correctly - Check the input source

Available from A1 Security Cameras
www.a1securitycameras.com email: sales@a1securitycameras.com

TERMS OF WARRANTY / RMA

- The warranty period for this monitor is 3 years. The warranty will be voided for the scenarios listed below.
- You can also download the manual and information of VIEWZ web site: VIEWZUSA.COM

Cases of Non-Warranty Coverage	When power feed to the monitor exceeds capacity and causes damage
	Accident, Abuse, Misuse, Neglect, Fire, Water/liquids, Lightning or any act of nature
	Damaged by dropping, throwing and hitting the monitor
	Failure caused by users attempt to modify the product
	Failure by limited life of parts such as LED Lamps and any other consumables
	Damaged by using third party power cable, unstable power input and electric shock

* Above information can be changed without notification - please check our website or contact ViewZ representative for latest RMA service policy.

* When shipping the monitor for RMA, make sure to pack safely to ensure the monitor is not damaged during shipping.

NOTE

WARRANTY

ViewZ USA
LIMITED 3 YEAR WARRANTY

What and Who is Covered by this Limited Warranty and for How Long
ViewZ USA warrants this product to be free from defects in material and workmanship for 3 years to the original owner of this product. The limited warranty is valid only for the original purchaser of the product.

What ViewZ USA Will Do
At the sole discretion of ViewZ USA, ViewZ USA will repair or replace any product or product part that is defective. If ViewZ USA chooses to replace a defective product or part, a replacement product or part will be shipped to you at no charge, but you must pay any labor costs.

What is Not Covered; Limitations
ViewZ USA disclaims any liability for damage to mounts, adapters, displays, projectors, other property, or personal injury resulting, in whole or in part, from improper installation, modification, use or misuse of its products.

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What Customers Must Do for Limited Warranty Service
If you discover a problem that you think may be covered by the warranty you MUST REPORT it in writing to the address below within thirty (30) days. Proof of purchase (an original sales receipt) from the original consumer purchaser must accompany all warranty claims. Warranty claims must also include a description of the problem, the purchaser's name, address, and telephone number. General inquiries can be addressed to ViewZ USA Customer Service at 1-888-998-4399. Warranty claims will not be accepted over the phone or by fax.

> ViewZ USA
> Attn: Warranty Claim
> 177 W. Orangethorpe Ave.
> Placentia, CA 92870

How State Law Applies
This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Disclaimer

ViewZ USA intends to make this manual accurate and complete. However, ViewZ USA makes no claim that the information contained herein covers all details, conditions or variations, nor does it provide for every possible contingency in connection with the installation or use of this monitor. The information contained in this document is subject to change without notice or obligation of any kind. ViewZ USA makes no representation of warranty, expressed or implied, regarding the information contained herein. ViewZ USA assumes no responsibility for accuracy, completeness or sufficiency of the information contained in this document.

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